



Terms and Conditions for Member-Get-Member Programme

When can you enjoy this offer

1. The promotional period for the Member-Get-Member Programme (“MGM Programme”) is from 01 February 2023 until terminated or withdrawn by Elephant Please Limited (“Elephant Please”).

What is the offer

2. During the promotional period, if the Referee achieves the respective requirements, within one-hundred-and-eighty (180) days after the Referee has successfully opened an Elephant Please account, the Referrer and Referee can receive the respective rewards:

Requirements	Referrer Rewards	Referee Rewards
- Phone Number Verification - Listed at least one (1) item	20 x HKD10 = HKD200	10 x HKD10 = HKD100
- Government-Issued Photo ID verification - Listed at least five (5) items - Rented at least ten (10) items	20 x HKD20 = HKD400	10 x HKD20 = HKD200

3. Each person, as identified by the registered email address, phone number or government-issued photo id, or any other means, can only receive the Referee Rewards once. For the avoidance of doubt, a Referee can receive a maximum of HKD200 in cash coupons under this offer, while the amount of cash coupons a Referrer can receive is not limited.

How can you enjoy the offer

4. To be eligible for the MGM Programme, the referrer (“Referrer”) must:
 - a. be a Hong Kong resident, holding a valid Hong Kong Identity Card;
 - b. be a valid account holder of an Elephant Please account;
 - c. have achieved the Government-Issued Photo ID verification level;
 - d. have passed all the internal reviews imposed by Elephant Please;
 - e. hold an Elephant Please account in good standing; and
 - f. have referred a Referee (as defined below) to open an account.
5. To be eligible for the MGM Programme, the referee (“Referee”) must:
 - a. be a Hong Kong resident, holding a valid Hong Kong Identity Card;
 - b. be a new customer and not hold any product or service with Elephant Please (including but not limited to an account at Elephant Please) before the promotional period;

- c. have successfully opened an account with Elephant Please; and
 - d. have passed all the internal reviews imposed by Elephant Please.
6. During the promotional period, the Referrer will be eligible for the Referral Rewards if the conditions below are fulfilled (“Successful Referral”):
 - a. the Referrer must forward an invitation code he/she received relating to the MGM Programme to the Referee;
 - b. the Referee must use the respective invitation code, mentioned in clause 6a, sent by the Referrer and successfully open an account with the invitation code; and
 - c. such other additional requirements imposed by Elephant Please are fulfilled.
7. During the promotional, the Referee will be eligible for the Referral Rewards if the conditions below are fulfilled:
 - a. during the promotional period, the Referee must use the invitation code sent by the Referrer, mentioned in clause 6a, and successfully open an account with the invitation code; and
 - b. such other additional requirements imposed by Elephant Please are fulfilled.
8. One-hundred-and-eighty (180) days after the Referee has successfully opened an Elephant Please account, the system will determine whether the Referrer and Referee are eligible to receive the offer (“Referrer Rewards” and “Referee Rewards”).
9. The cash coupons, in terms of promo code, will be issued to you via email within seven (7) business days, after the system determines whether the Referrer and/or Referee are eligible.
10. Only one (1) promo code can be redeemed per order.
11. Each promo code can only be used once.
12. The promo codes issued can only be applied to orders made using the same account.
13. The cash coupon can only be applied when the order is above the face value of the respective cash coupon. For example, a HKD10 cash coupon can only be applied when the order is HKD10.01 or above; a HKD20 cash coupon can only be applied when the order is HKD20.01 or above; an HKD80 cash coupon can only be applied when the order is HKD80.01 or above.
14. The cash coupons will expire three-hundred-and-sixty (360) calendar days upon being issued.
15. If the Referee takes steps to close his/her account within 12 months after the Referee opened it, Elephant Please has the right to deduct the total Referral Rewards amount enjoyed by the Referee from his/her account, or via debit from his/her initial payment method or invoice his/her account.

Read before you enjoy the offer

16. If coupons are applied to orders that are subsequently cancelled, the coupon will be rendered void and a replacement will not be issued.
17. You cannot exchange the offer for cash, other products, services or discounts or transfer the offer.
18. The Terms of Use of the Elephant Please platform will apply.
19. We can change or cancel the offer or amend the terms and conditions. Please check our website for the latest details, availability and terms and conditions of the offer.
20. If we believe you have acted in a fraudulent or abusive way, you will not be able to enjoy the offer, we will debit your initial payment methods or invoice you to take back any offer you have enjoyed and/or cancel your account.
21. To the fullest extent permitted by law, each Referrer and Referee agrees that in no event shall Elephant Please be liable for any loss or damages which he/she may suffer or incur, in connection with the MGM Programme.
22. No one other than the Referrer, the Referee and Elephant Please will have any right under the Contracts (Rights of Third Parties) Ordinance (Cap. 3) of the Laws of Hong Kong to enforce or enjoy the benefit of any of the provision of these T&Cs.
23. In case of disputes arising out of this promotion, our decision shall be final and conclusive.
24. We write the terms and conditions of the offer under Hong Kong laws. In the event of any discrepancy or inconsistency between the English version and the Chinese version of the promotional materials and these terms and conditions, the English version shall prevail.

What these terms mean

25. "Create An Account" refers to the process in which personal information is supplied to Elephant Please for the purpose of using Elephant Please, with the acceptance of the Terms of Use and other policies.
26. "Elephant Please" refers to the platform that is operated by Elephant Please Limited, including but not limited to the platform hosted on the website and on the application.
27. Items "listed" refers to the number of items added/created by the user through the "New Item" button. The total number of items listed will be reflected on the number on the left of "My Items"
28. Items "rented" refers to the accumulative number of unique orders the user has made, each order has its unique order ID.
29. "Order" refers to an agreement made between the lender and renter.

30. "Verification Process" refers to the process in which links or one-time passwords are obtained from the provided email address and phone number, and the uploading of government-issued photo ID.

Issued by Elephant Please Limited